



Transition of Care for Orthodontics

Active SHBP/ SEHBP DPO to Active Aetna DMO/DPO

If already in treatment under another SHBP/SEHBP group DPO plan, that's considered takeover and allowed under the Active DPO plan. You'll need to submit the full treatment plan to Aetna, and we'll calculate our liability based on the remaining months of treatment once eligible on the Aetna policy. There is no dollar maximum under the DPO plan, but it only allows one complete course of orthodontic treatment with a maximum of 24 months. Orthodontia is only covered under the Active DPO. There is no orthodontic coverage under the Aetna DPO for retirees.

If the member is in active treatment being covered by the group's current plan and they enroll in the Aetna DPO plan, they will not need to switch or select an in-network DPO orthodontic provider. All members will receive the DPO in-network benefit level.

Active SHBP/ SEHBP DPO to Aetna Retiree DEP or DEPP

Orthodontic coverage is only available for SEHBP retirees enrolling in the Dental Expense Plan Plus (DEPP). For SHBP retirees or SEHBP retirees enrolling in the Dental Expense Plan (DEP), there is no orthodontic benefit.

If already in treatment under an SHBP/SEHBP group active DPO plan, that's considered takeover and allowed under the SEHBP DEPP. You'll need to submit the full treatment plan to Aetna, and we'll calculate our liability based on the remaining months of treatment once eligible on the Aetna policy, taking into account any payments made by the prior plan. There is an orthodontic lifetime maximum under the DEPP. If moving from the DPO to a DEPP, you may have already used the entire lifetime orthodontic maximum.

Active SHBP/ SEHBP DPO to Active Aetna DEP

If already in treatment under the group's current active DPO plan, that's considered takeover and allowed under the Active DEP plan. You'll need to submit the full treatment plan to Aetna, and we'll calculate our liability based on the remaining months of treatment once eligible on the Aetna policy, taking into account any payments made by the prior plan. There is an orthodontic lifetime maximum under the DEP plan. If moving from the DPO to a DEP plan, you may have already used the entire lifetime orthodontic maximum and may want to consider staying in the DPO.

Retiree DEP to Retiree DEPP

Orthodontic treatment in progress at the time the person becomes effective under Aetna will only be covered under the Takeover rules if the prior carrier was covering the orthodontic treatment. If the member was enrolled in any SHBP/SEHBP dental plan when orthodontic treatment began and their current plan was not covering the treatment for any reason, this will be considered work in progress and the remainder of that treatment will not be covered.

New Hire/ New Enrollee

If the member is new to the SHBP/SEHBP dental plan and started orthodontic work prior to enrolling in an SHBP/SEHBP dental plan that includes orthodontic benefits, the remainder of that treatment will not be covered. This is considered work in progress, which is not eligible.

Not all services are covered. See plan documents for a complete description of benefits, exclusions and limitations of coverage. Plan features and availability may vary by location and are subject to change.

Providers are independent contractors and are not agents of Aetna. Provider participation may change without notice. Refer to aetnastatenj.com for more information about Aetna® plans.



Questions?

Call **Aetna Dental Member Services** at [1-877-782-8365 \(TTY: 711\)](tel:1-877-782-8365), Monday through Friday, 8 AM to 6 PM ET.